

Oracle Utilities Customer Care and Billing
Release 2.3.1
Utility Reference Model
4.2.2 Manage Bill

July 2012

Oracle Utilities Customer Care and Billing Utility Reference Model 4.2.2, Release 2.3.1

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Chapter 1

Overview

This chapter provides a brief description of the Manage Bill business process and associated process diagrams. This includes:

- **Brief Description**
- **Business Process Diagrams**
 - **Manage Bill Page 1**
 - **Manage Bill Page 2**
 - **Manage Bill Page 3**

Brief Description

Business Process: 4.2.2 Manage Bill

Process Type: Process

Parent Process: 4.2 Manage Device Measurements and Events

Sibling Processes:

This process takes place when Company bills Clients for services provided during specific billing period. Process could be initiated and controlled manually or it could be fully automated. This model allows you to understand how Bills are created in CC&B.

Please note: Current document contains two diagrams that represent the same process.

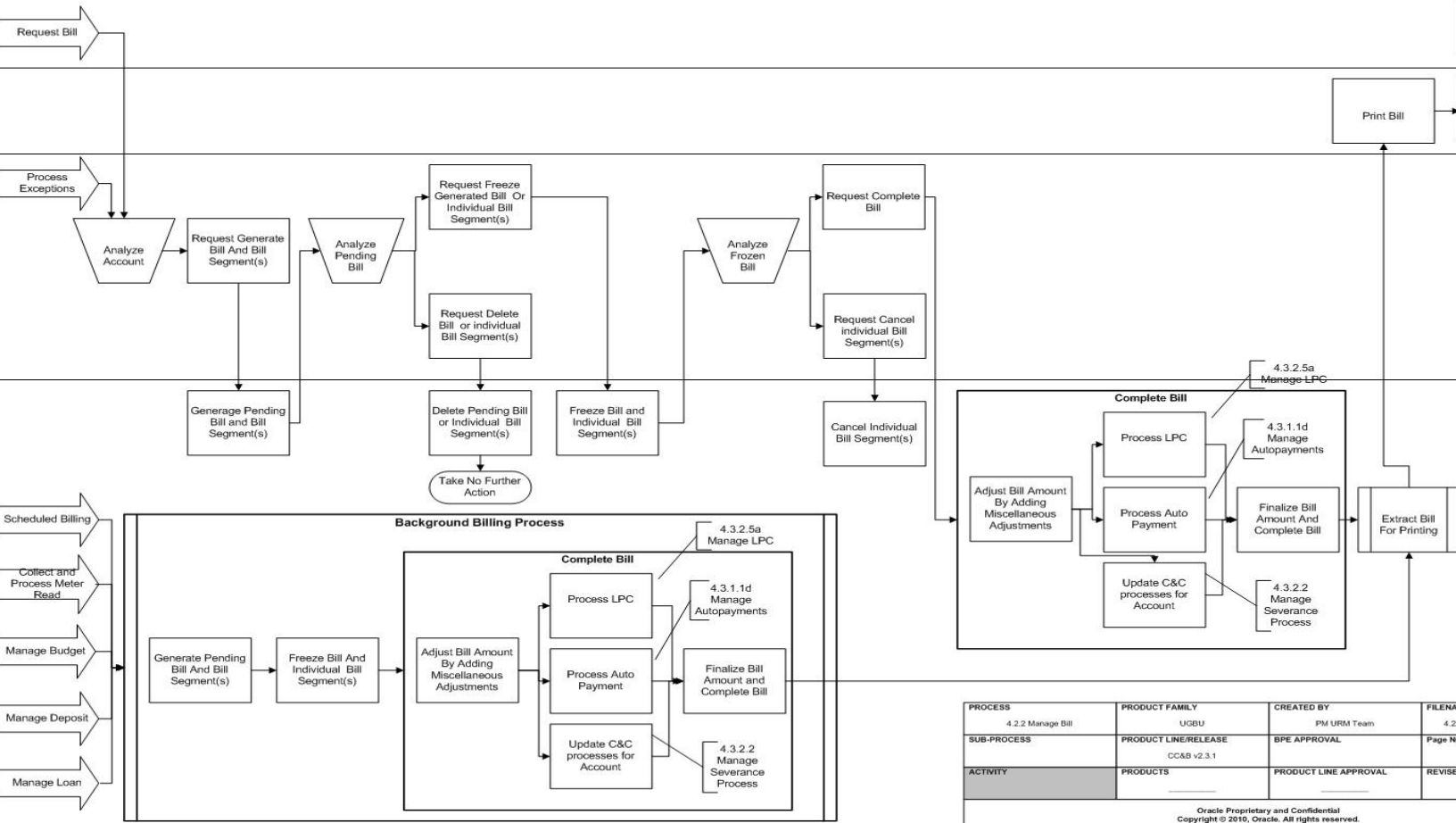
-Consolidated high level overview

-High level overview with details to reflect specific services being billed.

Business Process Diagrams

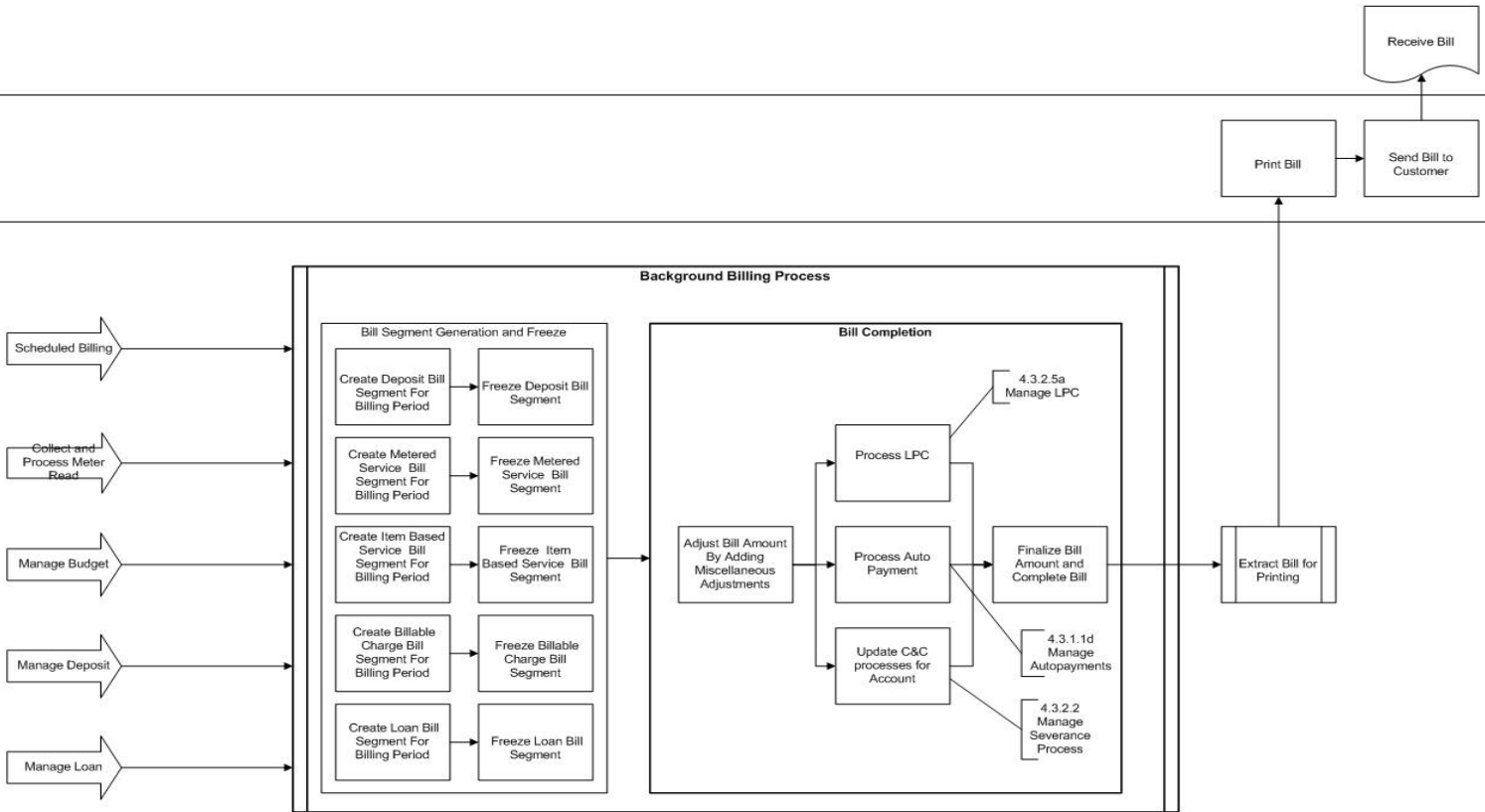
Bill Page 1

&B v2.3.1 *Manage Bill – Consolidation Overview*



Bill Page 2

CC&B v2.3.1 *Manage Bill – Background Billing Process*



PROCESS	PRODUCT FAMILY	CREATED BY	FILE NAME
4.2.2 Manage Bill	UGBU	PM URM Team	4.2.2
SUB-PROCESS	PRODUCT LINE/RELEASE	BPE APPROVAL	Page Number
	CC&B v2.3.1		
ACTIVITY	PRODUCTS	PRODUCT LINE APPROVAL	REVISION

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Bill Page 3

C&B v2.3.1 *Manage Bill – Manual Bill*

